



DDSN Executive Memo

**TO: EXECUTIVE DIRECTORS, DSN BOARDS
CEOS, CONTRACTED SERVICE PROVIDERS**

FROM: ASSOCIATE STATE DIRECTOR, SUSAN KREH BECK, ED.S., LPES, NCSP

DATE: SEPTEMBER 23, 2019

RE: Waiver Authorization Changes

Handwritten initials "SKB" in a circle, likely representing Susan Kreh Beck.

In November of 2019, DDSN will begin the process of having Case Managers move Authorizations for services into Therap. This process will be phased in over a year as plans are completed for each consumer. As part of this process, any provider that receives service authorizations from Case Managers will begin receiving those authorizations in Therap. As a result, training in how to receive and acknowledge authorizations will be required and will be offered by Therap in October. Additional information on these trainings will be forthcoming.

Therap will also be working in October to onboard all the DHHS providers that serve our consumers through the waivers. These providers will be required to obtain Therap accounts in order to receive authorizations and provide services through DDSN waivers.

Case Managers will be trained on the new process in the last few weeks of October as we prepare for a release in early November. These trainings will be held around the state and will be recorded, similar to the Waiver Case Management Trainings.

Questions related to the implementation of electronic authorizations should be directed to Ben Orner (borner@ddsn.sc.gov, (803) 898-3520) or Lori Manos (lmanos@ddsn.sc.gov, (803) 898-9715).