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## MEMORANDUM

**TO:** Executive Directors, DSN Boards of Case Management  
CEOs, Contracted Service Providers of Case Management  
Case Management Supervisors

**FROM:** Lori Manos, Associate State Director-Policy *fm*

**DATE:** June 1, 2022

**SUBJECT:** Authorization Training for Waiver Case Managers

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The purpose of this memo is to notify Waiver Case Managers of authorization training scheduled for June 29, 2022. Authorization of services is vital to ensuring the needs of the individuals served by DDSN are met and to ensuring providers are reimbursed for services provided. Prior authorization of waiver services is not a new requirement, but is even more essential in a fee for service payment model. This training will focus on frequent issues with authorizations and options for resolution.

Waiver Case Managers should plan to attend the training listed below.

June 29, 2022 – 10:00 am

Microsoft Teams meeting

**Join on your computer or mobile app**

[Click here to join the meeting](#)

**Or call in (audio only)**

[+1 803-567-1681,799747602#](tel:+18035671681799747602) United States, Columbia

Phone Conference ID: 799 747 602#

After delivery, the training will be recorded and posted on Business Tools along with the training materials. Questions may be directed to Jennifer Jaques ([jjagues@ddsn.sc.gov](mailto:jjagues@ddsn.sc.gov)) or Melissa Ritter ([mritter@ddsn.sc.gov](mailto:mritter@ddsn.sc.gov)). Thank you.