

CRITICAL INCIDENTS RELATED TO COVID-19 INFECTIONS:

The purpose of this interim guidance is to clarify Critical Incident reporting related to COVID-19 Infections using the following procedures: a) Complete an initial Critical Incident report when a staff or consumer has exhibited symptoms of COVID-19; staff or consumer quarantined; and formal COVID-19 testing sought. b) The report should be submitted using the Adverse Operations Event tab and selecting the type as “Public Interest/Sensitive Situations.” Illnesses are not typically reported under Critical Incidents, but COVID-19 infections will due to the significant public health risk during this State & National Emergency. c) The report should list the individual(s) with symptoms and the current plan of care, such as quarantine, relocation, or hospitalization. The report should also include the potential risk to other consumers or staff outside the designated setting. d) A final Critical Incident report is required after obtaining the COVID-19 test result. No interim mandatory reporting requirements apply—please just report upon obtaining test result. e) Addendum(s) will be used if symptoms persist beyond reporting a negative COVID-19 test. f) As DDSN tracks the COVID-19 infection data, the data will be communicated back to the provider network without attribution for situational awareness as to the impact on our community from COVID19 during these uncertain times. This will also prevent the circulation of inaccurate information.